



Title of the Module: Business Process Management	Lecturer: Prof. Dr. Frank Habermann
--	---

Programme: M.A. Accounting and Controlling

Introduction

- What is a Business Process?
- What is Business Process Management?
- What is process-oriented Performance Management?

Analysing and Designing Business Processes

- The Case for Enterprise Architectures
- The Importance of Enterprise Modeling
- Foundations of Business Process Modeling
- Organisational Impacts of Information Technology
- Integrated Concepts Combining Management and Technology

Implementing and Controlling Business Processes

- Business Process Lifecycle Models
- Process-oriented Performance Indicators
- Some Considerations about Data Structures, Ownership and Security
- Information Technologies supporting Process Performance Management
- Organisational Models for Implementing Process Performance Management

Literature Recommendations

Kirchmer, M.; High Performance Through Process Excellence: From Strategy to Operations, Springer, Berlin et al. 2009.

Selected articles from Harvard Business Review (will be provided during the course).